

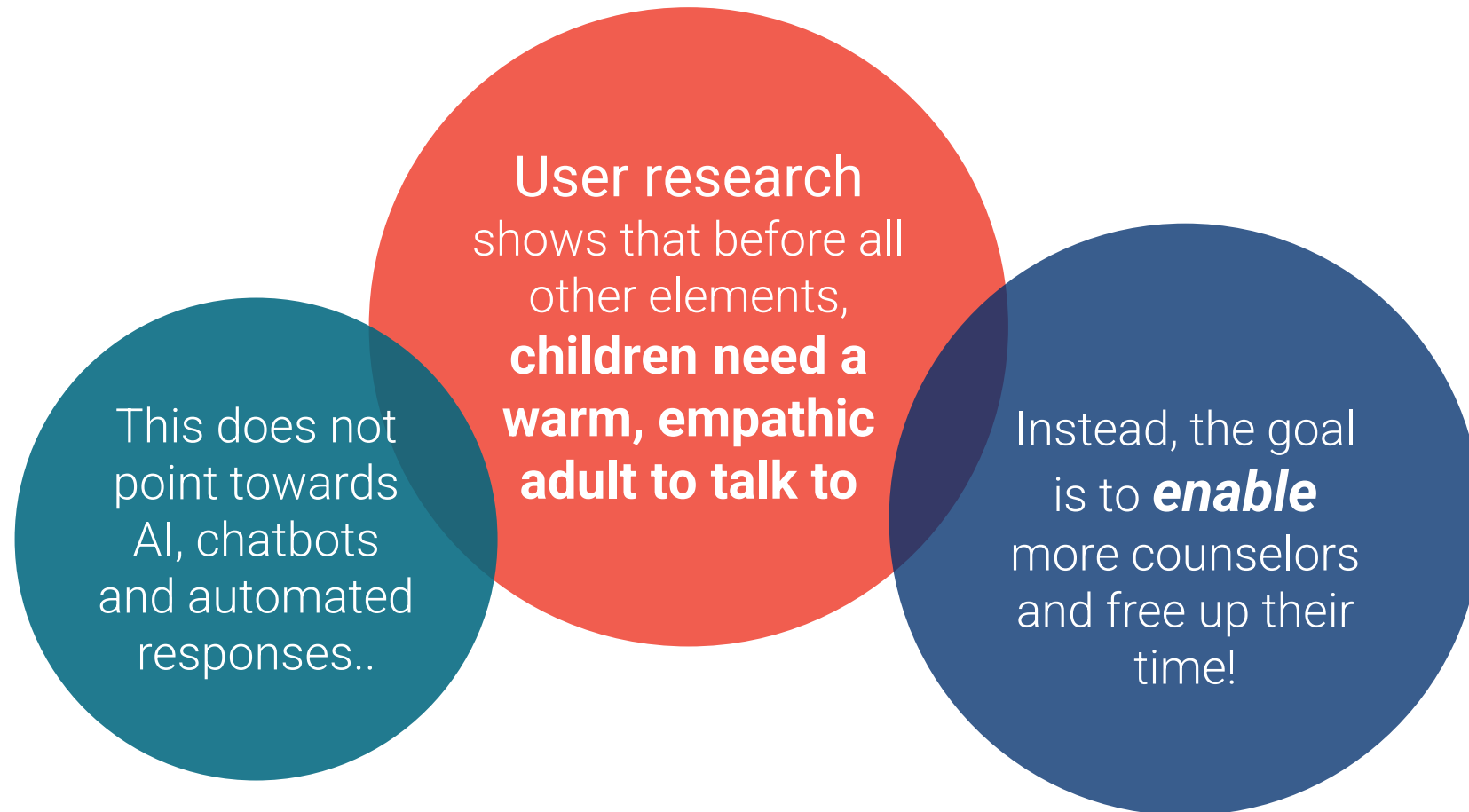


AI ASSISTANT AND DATASCRUBBING

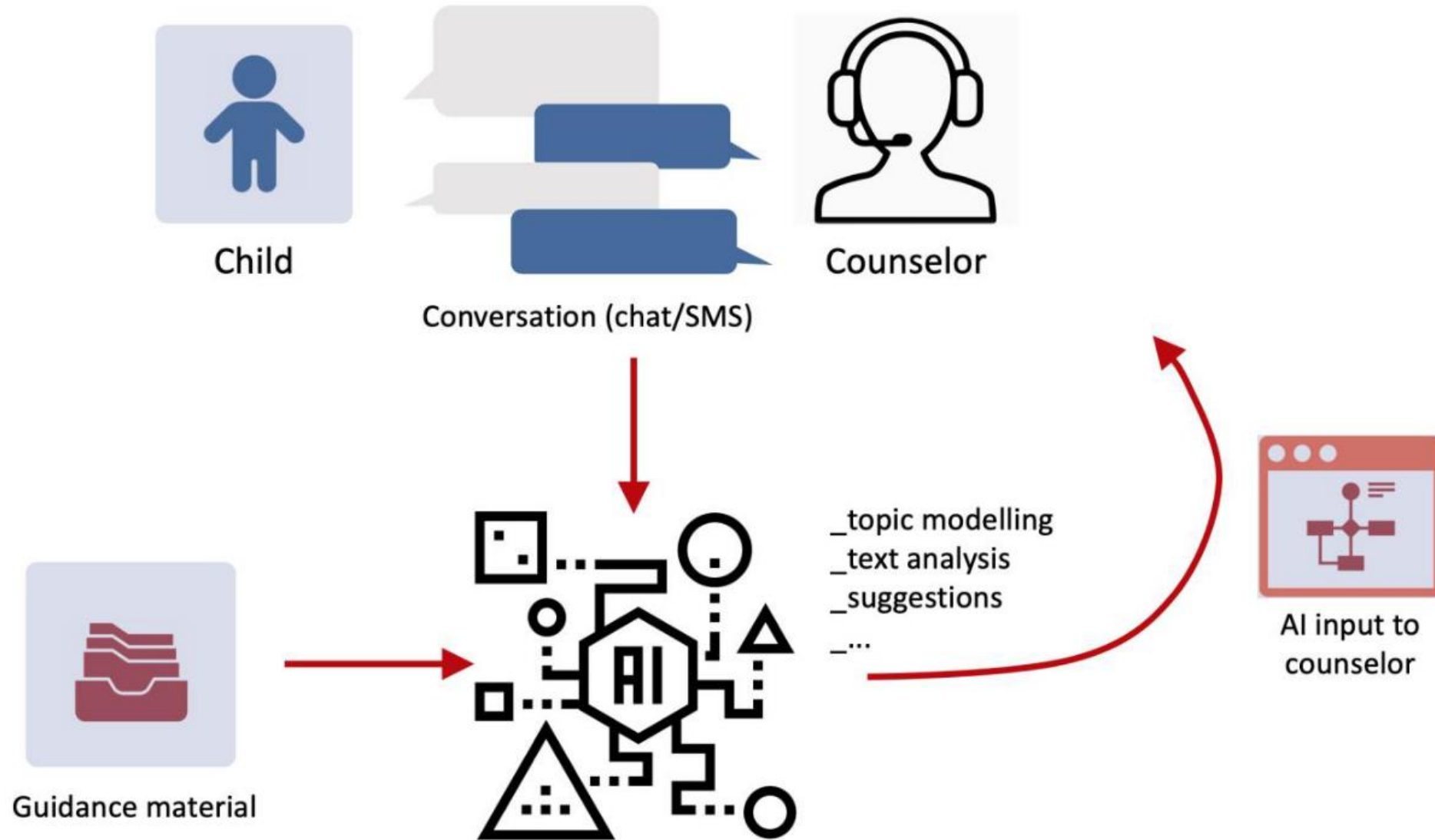
September 2022

STOP
SVIGT

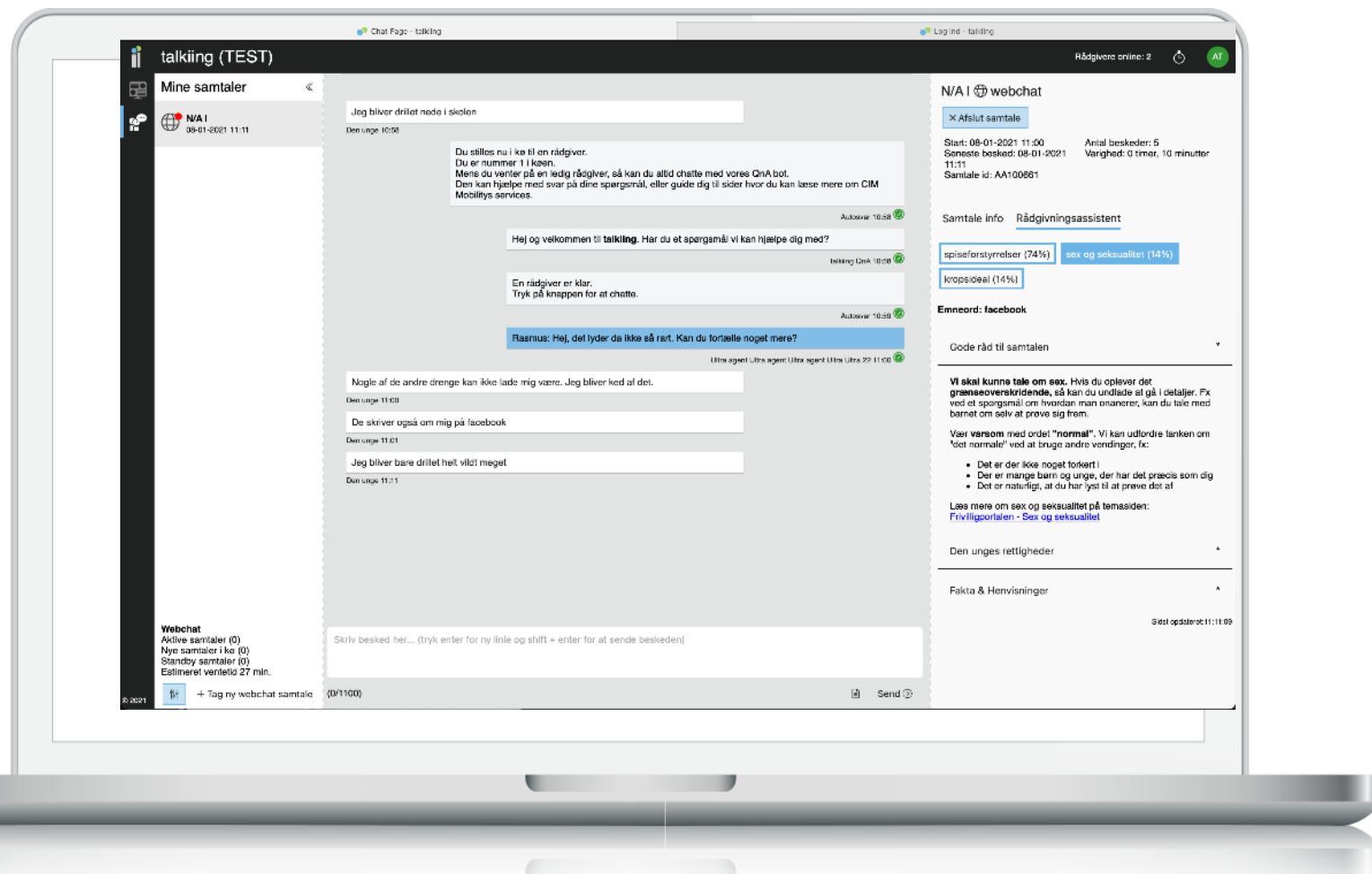
Human in the center



How it works

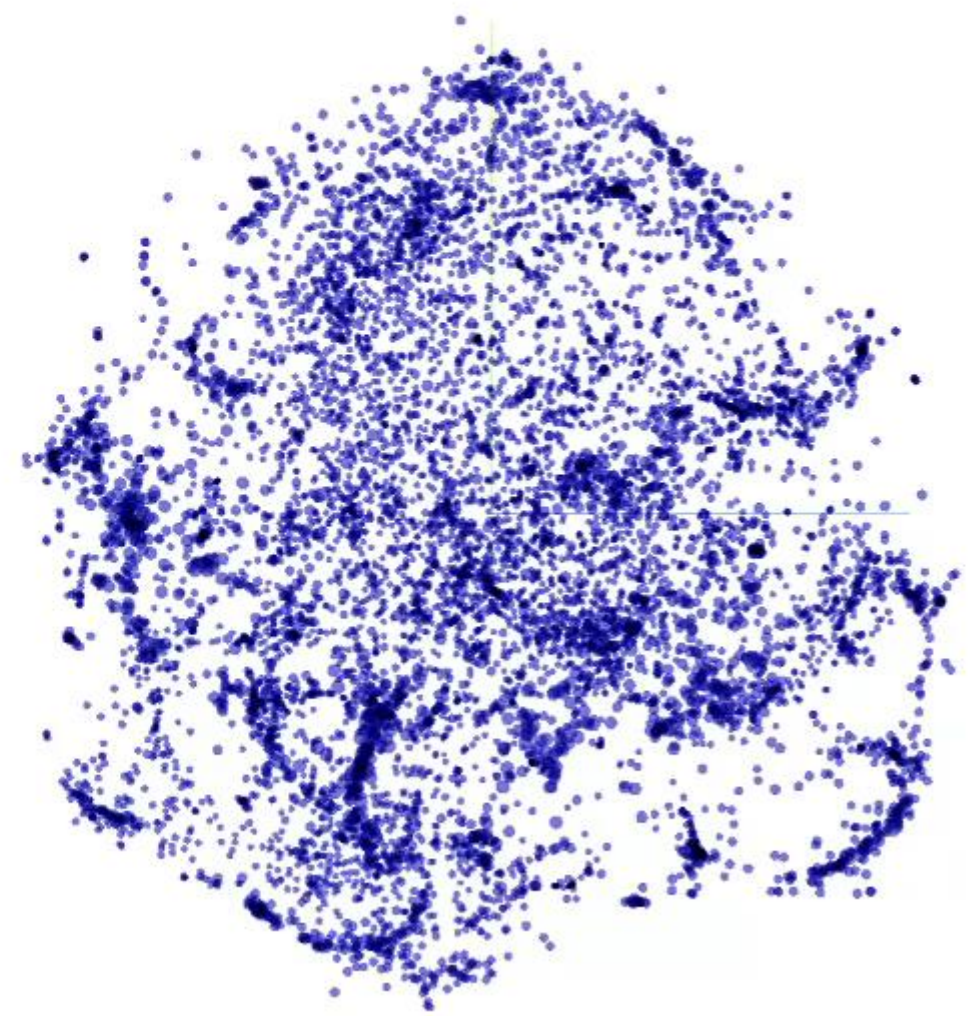


The counsellors assistant



- AI model "reading" the child's messages
- Shows relevant guiding material to the counsellor
- Counsellor can be present in the conversation
- Counsellor will not need to search for information about the topic elsewhere
- Child is not in direct contact with AI
- Shows up to 3 topics at once, and the counsellor chooses if they are relevant
- Retraining 4 times a year
- Human layers is added
- Built into the system the counsellors already use

[Icons] | Points: 11052 | Dimension: 500



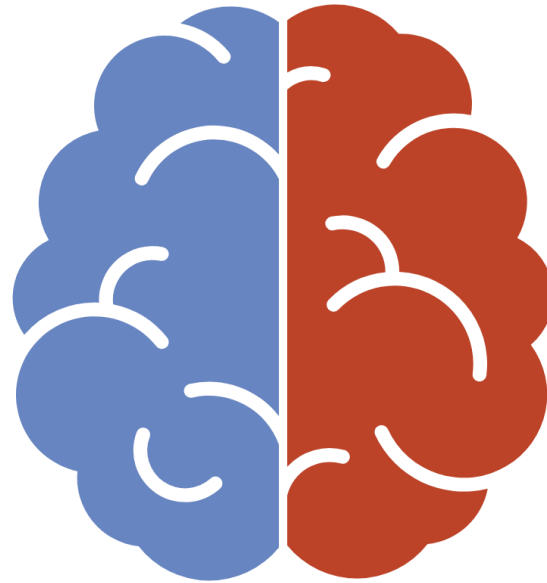
Show All Data Isolate 101 points Clear selection

Search by label

Efficiency Vs. Ethics

Operational

- Helping advisors help children here and now
- Have experience and gives advice
- Refers to knowledge base



Ethical

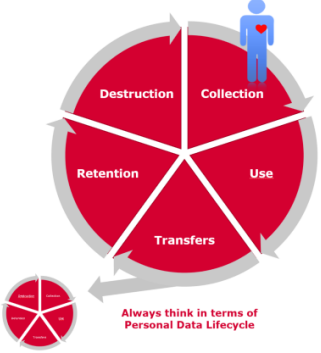
- Ensures unbiased advice
- Ensures equal quality and opportunity
- Complies with legislations and ethical guidelines
- Makes the operational part explainable

System Overview and Personal Data Flow

- Types of Personal Data**
- Mobile number
 - Ip address
 - .
 - .
 -
 - Free text PII



- Types of Personal Data**
- Counsellor Name
 - User Id
 - IP address
 - .
 -
 - Free text PII



System 1

"TALKIING"
Chat tool
CIM Mobility
MS Azure

Retention
Destruction

AI input to counselor

System 2

"Counselor Guide"
AI System
NTT Data
MS Azure

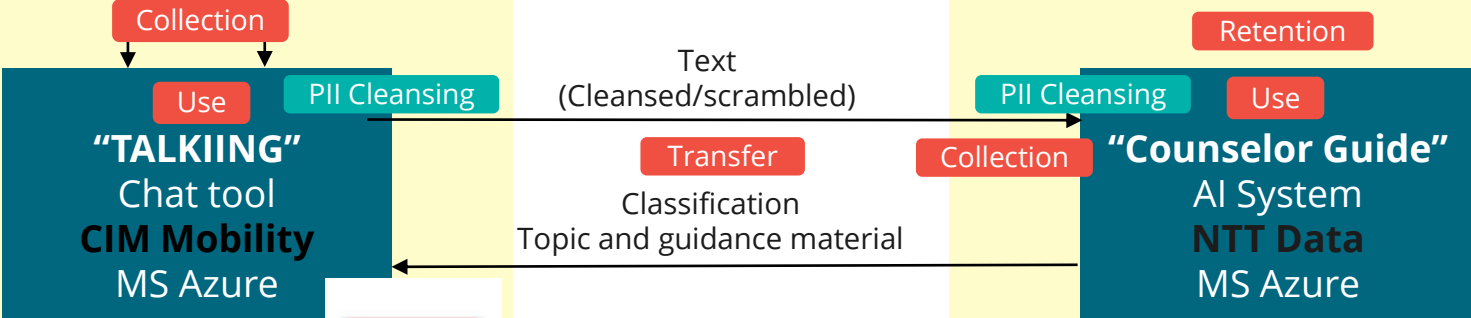
Development
Test
Production

Retention
Destruction

Children's Welfare Specialist

Advise
Guidance material

Guidance material
Local store



WANT TO KNOW MORE?

Please feel free to contact us!

Ali Abbasi: alab@bornsvilkar.dk

Charlotte Smerup: cs@bornsvilkar.dk